ASSISTANT EXECUTIVE OFFICER MATRIX
INFORMATION TECHNOLOGY SERVICES BRANCH
April 12, 2011

Board Assignment Status

Assignment Date	Request / Subject	Due Date	Status / Completed Date
	Nothing to report		

Item of Interest	Status / Completed Date
IT Strategy: Sustainability	During March, the ASB Governance Team continued to make good progress towards our five self-service (automation) objectives; contracts, time & labor/form 700, recruitment, parking and project support/program management. We finalized our third implementation plan by completing the procurement for our contracts solution. The remaining two plans for time & labor/form 700, and recruitment & hiring, will be finalized upon completion of the respective contracting/procurement processes in flight now. The time & labor procurement vehicle should be completed in early April, interviews were completed in late March. The procurement vehicle for recruitment and hiring is using the RFP process and likely take until June to finalize. The employee self-service parking web application was installed on March 30.
IT Innovation: Customer Focus	This item (The CalPERS Wide Area Network upgrade) was completed in December 2010.

IT Operations: Customer Focus	In preparation and support of the deployment of the new my|CalPERS solution in September, 2011, ITSB needed to refresh or upgrade the entire CalPERS PC Infrastructure by June 30, 2011. As of this time, all of the 3,070 planned PC upgrades have occurred and there are approximately 30-40 remaining due to extensive leave factors of a few CalPERS staff (i.e. maternity leave, etc.). There are approximately 300 additional PCs residing in INVO that will be upgraded by June 30 and are not part of the PSR Project solution space. Several hundred CalPERS Employees have purchased Microsoft Office 2010 via the new "Home Use Program" and are getting through the learning curve faster.